

Douglas P. Baldwin



Audiology and Training Manager

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Professional Experience

Audiology & Training Manager - Unitron International - Staefa, Switzerland

March 2012 – Present

Prepare and conduct product and software training for international group companies, distributors and other professionals. Coordinate training efforts with regional trainers. Present at international conferences, workshops and seminars. Provide online training via electronic learning portal. Support regional business development managers with all issues related to audiology and hearing instrument rehabilitation.

Audiology manager - Phonak - Staefa, Switzerland

October 2006 – February 2012

Managed projects in Scientific Marketing / Audiology & Education. Ensured that customers' interests / fitters' views were represented and met by products, training and tools. Prepared and executed training materials for new product launches in group companies. Contributed to technical and marketing materials for professionals and end-users. Provided professional input for product ideas, concepts, requirements and software applications. Prepared sound demonstrations and booth presentations for professional conventions, and conducted comparison and analysis of competitive products and marketing materials.

Clinical Audiologist - Deaconess Billings Clinic - Billings, Montana

January 1998 – October 2006

Performed diagnostic audiology incl. behavioral audiometry, immittance, OAE, ENG, evoked potentials and provided comprehensive hearing aid dispensing and services. Interacted directly with ENTs and other physicians in multi-specialty clinic. Developed and supervised hospital universal newborn hearing screening program. Served on Montana Universal Newborn Hearing Screening Task Force 2003-2006. Gave guest lectures for Rocky Mountain College physician's assistant program (6 years).

Clinical Audiologist - Rehder Hearing Clinic - Billings, Montana

September 1994 – January 1998

Performed diagnostic audiology incl. behavioral audiometry, immittance, OAE, CAP. Provided comprehensive educational audiology services to schools in 11 Eastern Montana counties incl. training and supervision of screening technicians and support personnel, management of assistive listening devices incl. personal and classroom amplification. Provided comprehensive hearing aid dispensing and services, as well as industrial and recreational audiology, hearing protection and services in nursing homes, incl. in-service training for staff.

Graduate Intern - Primary Children's Medical Center & Audiology Associates - Salt Lake City, Utah

January – April 1994

EDUCATION

Arizona School of Health Sciences, A.T. Still University - Mesa, Arizona

Au.D. - Audiology August 2003

University of Wyoming - Laramie, Wyoming

M.S. - Audiology May 1994

Brigham Young University - Provo, Utah

B.S. Cum Laude - Psychology April 1991

HONORS/AWARDS

Montana Speech & Hearing Association

October 1998

Audiology "Making a Difference Award – for laying the groundwork for the Universal Infant Hearing Screening Program in Montana"

American Speech-Language-Hearing Association

Award for Continuing Education (awarded 3 times)

PUBLICATIONS

Hearing Journal

May 2010 volume 63

The importance of perceptual bandwidth and how frequency compression expands it (with McDermott and Nyffler)

Journal of Educational Audiology

1997 volume 3

A Montana Experience with Classroom Amplification

LANGUAGES

English (native)

Dutch (fluent)

German (fluent)